Chad Koslovsky

Senior Technical Support Engineer | Linux & Virtualization

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Interactive resume and work: https://vultr-support.koslovsky.xyz

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Summary

I take escalations for production hosting and infrastructure and build diagnostics other operators can use. I ran a hosting NOC, migrated workloads from Hyper-V and VMware ESXi into Docker and Kubernetes, and continue to own software and infrastructure support for clients.

Skills

- Linux, Bash
- Hyper-V, VMware ESXi
- Docker, Kubernetes
- Monitoring, diagnostics

Professional Experience

Founder / Product Engineer / Systems Lead

Technomancy IT LLC

Present

- Take client calls directly and own production software and infrastructure from deployment through support.
- Maintain container deployment and service-health checks for a client support platform.

Senior Systems Engineer / Datacenter Architect

Front Range Internet Inc.

2015 - 2020

- Ran NOC operations and took on-call escalations for hosting and colocation infrastructure. Built operator diagnostics and recovery procedures.
- Migrated selected workloads from Hyper-V and VMware ESXi to Docker and Kubernetes while maintaining existing hosting services.

Systems / Software Engineer

Office Evolution

2014 - 2015

- Built a Linux routing system to separate customer office networks and map individual Wi-Fi access to the correct network.
- Automated firewall and router provisioning and built a front-desk tool for routine Wi-Fi troubleshooting.

Network & Systems Engineer

PlumChoice / Everon

2012 - 2014

- Troubleshot client networks and endpoints, took on-call escalations, and built diagnostics for recurring support issues.

• Worked directly with business owners and end users during incidents and support handoffs.

Infrastructure and Systems Focal

IBM

2010 - 2012

• Coordinated shared infrastructure changes and service escalations across application and infrastructure teams.

• Wrote Perl, Bash, VBA and PHP scripts and built an internal backup tool that reduced reliance on paid licensing.

Selected Projects

NuPrice

Client project

2019 - 2021

• Built and operated a marketplace repricing application and owned its customer support, monitoring and billing.

Technomancy IT Platform

Independent product

• Built and run a support platform with container health checks, SQL migrations and an independently testable PostgreSQL restore check.

Education

Front Range Community College

Computer Science coursework

2011 - 2013

Certifications and Training

CompTIA A+ | CompTIA | Earned

CompTIA Network+ | CompTIA | Earned